



USA Exterior Cancellation Policy

Our goal is to make sure that our customers are completely satisfied with their purchase, and have a good experience with USA Exterior. We take pride in the quality of our products and service. If at any point before your order has shipped out you decide that you no longer want to move forward with your purchase, you will be allowed to cancel your order. Once your order has shipped out, you will no longer have the ability to cancel your order and will have to revert to our Return Policy if the items ordered are returnable. This information is found on each product page throughout usaexterior.com.

What you need to know:

- Credit will be processed immediately upon return and may take 5 – 7 business days to complete or show up in your financial accounts
- We will only accept cancellation of an order if your order has not yet shipped. Once shipped, you will no longer be able to cancel your order.
- ****Your order is considered shipped once your order has been prepped and is on our doc to be loaded onto a vehicle by our freight carrier partners****

Instructions:

- Contact us at info@usaexterior.com to request cancellation of your order or you can contact us via phone at 1-866-876-6800